

Bestwood

Area Committee Executive Summary

Unofficial December 2012 Data

Bestwood Ward Priorities

BESTWOOD - Ward Priorities

Theme	Priorities	Key Actions	Outcome (Methods of evaluation)	Lead
Safer	 To reduce anti-social behaviour in the neighbourhood priority area. NAT to focus upon emerging hotspots, diversionary activities and nuisance neighbours. 	Neighbourhood Priority: Elmbridge Shopping Area (1/11/12 – 31/1/13). NAT currently considering new neighbourhood priority area using intelligence and data. Priority response area – joint high visibility patrols by Neighbourhood Policing Team. CP to pursue action against individuals causing ASB using powers available (5 step ASB procedure).	Prior to the priority being set there were 10 calls relating to ASB around Elmbridge (01/08/2012 to 31/10/2012) – equating to 13% of all ASB in Bestwood Park. Since the priority has been set (up to 17/1/13), 4 calls which equates to 8% of all ASB on Bestwood Park – 60% reduction.	Police & Community Protection
		Jan 2013 - Family Community Team providing 6 day provision. Partners to publicise activity (schools, police etc). City Services to monitor debris data e.g. accumulation of alcohol containers in parks & feed into NAT.	Increase in numbers of young people participating in positive activities.	Family Community Teams City Services

 To reduce the number of dwelling and secondary fires through prevention. 	NAT to review new fire data which will have greater meaning and clarity for dwelling fires (February 2013).	Reduction in the number of dwelling fires (baseline TBC).	Fire Service
	Secondary fires are a problem post March. NAT to review data in March 2013 and undertake an intelligence-led approach.	Reduction in the number of secondary fires (baseline TBC).	Fire Service
	Fire Service to deliver 'Vulnerable Persons' training to all frontline Housing Patch Managers, Community Protection and Police staff (Feb 2013)		Fire Service
 To address domestic violence through prevention & support services 	NAT to investigate other approaches in North Locality to identify where a smarter approach can be undertaken.	To reduce the number of domestic violence incidents.	NDO
services	Support package provided via Family Community Teams. Family Teams to provide a breakdown in the statistics of DV.		Family Community Teams
	Stronger Families delivered at the Ridge and 'Strengthening Families' through Primary and Big Wood schools.		Family Community
	Family Community Teams to raise awareness of Claire's Law		Teams / Schools

PRIORITY RECOMMENDED FOR	No longer considered a priority for NAT.		
REMOVAL: To improve road safety.	NAT to identify up to 3 parking priorities for Locality Management Board to address.		NDO
Salety.	Fire Service to deliver 'Danger Zone' with year 10 pupils at Big Wood (addresses speeding, use of mobile phones).		Fire Service / School
	Periodic speed operations including work with school children (Big Wood Day of Action – 25 th April).		Police
	CP to continue to monitor the parking situation around schools, to leaflet the area with letters to parents at problem schools.	Reduction in burglary rates.	Community Protection
 NEW PRIORITY (Jan 2013) To reduce burglary in priority area. 	Intelligence-led approach has identified dwelling burglary (increase of 3 on YTD) and burglary other (7 more than last year) (shed) on the increase in one beat area.		
	To increase high visibility patrols in area.		Police & Community Protection
	Partners (NCH, street operatives etc) to act as eyes and ears.		City Services, NCH

Neighbour hoods	 To reduce dog fouling by tackling irresponsible dog owners through enforcement & prevention. 	City Services to provide cleaning up stats to inform NAT decision on targeting 1 x dog fouling operation per month. NAT to also use intelligence from residents / TRAs / frontline officers.	Increase in Fixed Penalty Notices. Reduction in cleaning up statistics.	City Services Community Protection
	prevention.	Leaflet hot spot areas with dog fouling campaign letters to encourage people to report owners who fail to clean up after their pets. Posters and removable stickers currently being produced for use in hotspots.	No. of reports to ASB hotline	СР
		Schools & partners to include campaign information in buildings and newsletters.		All
	 To improve the visual appearance of neighbourhoods by 	To identify priority areas of need and target resources – Lytham Gardens and Leen Valley.	Level of public satisfaction in neighbourhoods.	
	tackling hotspot areas e.g. untidy gardens and hedges.	Lytham Gardens Carry out blitz day with NCH and City Services, & CP. CPOS will be attending to deal with private properties and assist NCH with any difficult tenants. This will help with the 'detrimental to the area' part of the legislation. Site visit – 13 th Feb 2013.	Establish NCH estate star ratings for Lytham and Leen Valley areas.	NCH, Community Protection, City Services
		Leen Valley Issues with maintenance to exterior communal areas – e.g. side waste, litter, moss, pigeon excrement.		NCH, City Services & Waste

	 City Services to provide info for inclusion in letter/newsletter / posters re Bulky Waste collection NCH to investigate long-term caretaking options. NCH to liaise with waste management re side waste NCH caretaking to check area every 2 weeks in interim, undertake jet washing in bin rooms and window cleaning. NCH to consult via TRA City Services to undertake additional litter picks in wet weather, and regular cleaning schedule of highway area (once a week) and grassed area (once every 3 week). Undertake regular ward walks to identify neighbourhood issues. Big Wood Day of Action 25th April 60 yr 7 pupils to be involved in 6 ward walks 		Manageme nt All NDO, NCH School
 Review & resolve derelict, empty properties / buildings. 	 across the ward. 2 x workshops of yr 7 pupils to undertake environmental activities in Churchfield Plantation NDO currently making enquiries with property services over future of regeneration sites and larger 	No. of lettable voids.	NDO
	disposal site. Issues with long-term maintenance e.g. fly tipping/litter accumulation in open spaces.		NCH,

		 Housing Patch Managers currently identifying areas of no-mans land which potentially could be redesignated for community projects. Parks currently looking at viability of Gainsford Crescent triangular piece of land. CP report and record empty properties to Empty Homes Officer to try and get them back into use – monitor properties to ensure they are secure reducing future issues such as fires, ASB and Broken Windows Effect. All partners to report those sleeping in derelict buildings directly to fire service. 	Parks Community Protection / NCH All
Families	 More activities for young people 	Development of Advisory Board into networking meeting for all providers of 0-19years. Undertake mapping of Area 2 provision to identify specific gaps in provision e.g. disabilities / girls. Family Community Teams will develop a local Youth Forum to create opportunities for young people to be consulted and develop their Community Big Wood Day of Action – 25 th April 2013 – intergenerational work at Crossfield Court and Cherry Trees Residential Home.	Family Community Team Family Community Team Family Community Team Schools

	-	NEW PRIORITY (Jan 2013): Increase awareness of welfare reform and support services	The NAT have observed an increasing no. of families requiring urgent support (no food/money). Family Community Team provide support packages to families experiencing financial crisis. Welfare Reform Information sessions offered for community and voluntary sector organisations apprating in Rulwell and Rectwood (Jap 2012)	Referrals to Food Bank Referrals to Bestwood Directions Referrals to Bestwood Advice Centre	Family Community Team NDO
			operating in Bulwell and Bestwood (Jan 2013). Providers to be invited to next Bestwood Community Matters (March 2013). To raise awareness of Food Bank Services at operational NAT		Police
Health	•	NEW PRIORITY (Jan 2013): To reduce childhood obesity (this encompasses the previous priority of	To address barriers in accessing physical activity and promotion of healthy eating. Health, Family Teams, Leisure and CVS to work together to address gaps/barriers.	Levels of childhood obesity	DOBH
		'Healthy eating on a budget')	Development of an email North Locality Directory of health services (to include Leisure, Family Team, health and community/voluntary sector).		DOBH
			The Transport Hub and DOBH will partner to produce a map of routes to all healthy activities in North Locality.		DOBH / TravelRigh t
			TravelRight currently looking at sustainable travel and		

r				
		access to provision in North Locality. Family Teams will deliver a physical activities , and Healthy eating throughout universal provision to extend the Healthy Children's Centre Standards 0-19. Family Community Team will deliver a physical session to include Tiny Cooks in line with the Healthy		Family Community Team
SL VC as	EW PRIORITY: To upport local olunteers & raise spirations (this	Weights agenda at Leen Valley Community Centre. Change Makers 11 Change Maker volunteers were recruited in the last year. These are the voice for local health issues in Bestwood. Throughout June to Nov 2012 the	Levels of satisfactions in neighbourhoods.	DOBH
pr 'C Lo	ncompasses the revious priority of Change Makers – ocal health olunteers').	volunteers identified lack of awareness of physical activity in the area as a main health priority which has contributed to shaping the current health priority. In Dec 2012 they held a successful health event at Southglade attracting 50 people. NAT will continue to support the recruitment of active members and consult on local health issues.	No. of volunteers.	
		Area 2 volunteers Family Teams support the involvement of 25 volunteers working with each of the centres. Bestwood Ward Community Centres – NDO to support the work of Community Centre Associations		Family Community Teams

	 PRIORITY RECOMMENDED FOR REMOVAL: Reducing alcohol & drug misuse. 	 across the ward and support them to deliver activities that meet local need. Bestwood Community Matters – Forum of community / voluntary groups and volunteers. NAT to support linking up of volunteers and groups. Tenant & Residents Associations NCH to support current groups (Leen Valley) and support the formation of new (e.g Bestwood Estate). NCH, Neighbourhood Policing Team and Locality Management to attend meetings to support. The statistics are not reflecting alcohol/drugs as a priority issue for Bestwood Ward. Ongoing activity will include enforcement against drug dealing including cannabis grows, referrals to and promotion of local support services, and monitoring of large amounts of alcohol containers or discarded needles.		NDO, Family Community Teams, DOBH NCH
Working	 To raise awareness of job opportunities and provide support to get people into employment. 	NAT to promote citywide initiatives which include: 1) Nottingham Jobs Fund 2) Employer Hub 3) Apprenticeship Hub 4) Local Community Jobs fairs	To contribute to citywide targets Reduction in unemployment.	Economic Developme nt
		Bestwood Directions provide training and job opportunities through Work Clubs run in conjunction		Bestwood Directions

with colleges. Bestwood Directions focussing upon families with need to get back into work.	
Big Wood Year 9 Careers Day – raising aspirations. To raise awareness of employment opportunities including local recruiters through workshops, motivational speakers and a market place. 25 th April. NCH, NCC to support.	Schools, Economic Developme nt, NCH
As part of Careers Day – Fire Service to provide 'Team Challenges'.	Fire
Big Wood Yr10 Moving Forward Day (2 nd July) – similar to above, but with more detailed pathways to work. NCC and NCH to support.	Schools, Economic Developme nt
NCH, Families Community Team to provide work shadowing / work experience opportunities for Big Wood pupils.	Schools, NCH & Family Community Teams

Events Delivered

Event	Lead Partners	Date/Time	Venue
Halloween Party	Leen Valley Community Centre	27 October 2012, 5pm-8pm	Leen Valley CC
Guy Fawkes Party	Bestwood Estate Community Centre	6 November 2012, 5.30pm–7.30pm	Bestwood Estate CC
Ward Walk - Belconnen Road Area	NCC, NCH, Police	14 November 2012 2pm	Leen Valley CC
Bestwood Christmas Lights	NCC and Bestwood Park Church	29 November 2012, 4pm-6:30pm	Bestwood Park Church
Children's Xmas Party	Leen Valley Community Centre	15 Dec 2012	Leen Valley C C
Adult's Xmas Dinner	Leen Valley Community Centre	19 Dec 2012	Leen Valley CC
Christmas Party	Bestwood Estate Community Centre	20 Dec 2012	Bestwood Estate CC
Christmas Health Event	Bestwood Change Maker Volunteers, Decade of Better Health	21December 2012	Southglade Leisure Centre

Future Events and Activities

Event	Lead Partners	Date/Time	Venue
Bestwood Estate Community Association AGM	Bestwood Estate Community Association	29 th January 2013, 6pm	Bestwood Estate CC
Have a go day – Southglade Multi-Games Use Area	NCC	19 th February 2013, 11- 3pm	Southglade Park Multi-Use Games Area
Bestwood Community Matters	Bestwood Park Church, NCC	13 March, 6.30-8pm	Southglade Access Centre
Bestwood Day of Action	NCC, Big Wood School, NCH, Police	25 th April 2013 Programme TBC	Ward-wide
Development of Bestwood Estate Tenants & Residents Association	NCH and Bestwood Community Centre	ТВС	
Bestwood Estate 75 th Anniversary Fun Day	Bestwood Estate Community Centre	ТВС	

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Place
Big Wood Day of Action 6 Ward Walks across the Ward	25 th April 2013 9.15 / 1pm	ТВС

Community Meetings

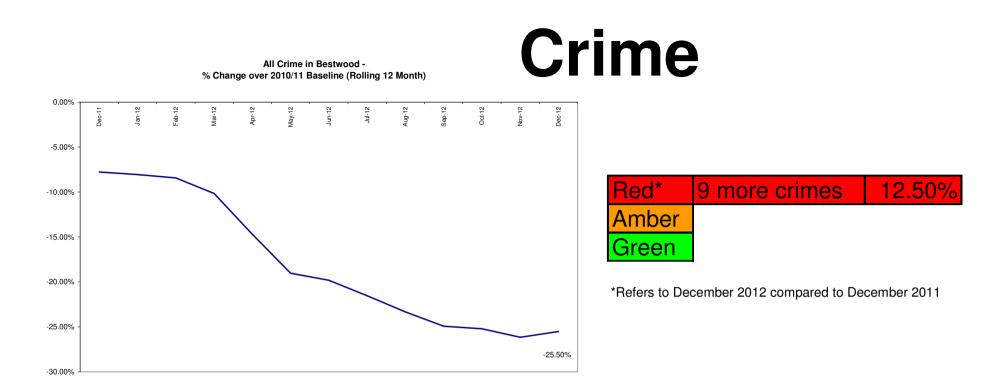
Event	Date	Venue
Bestwood Estate Annual General Meeting	29 January 2013 at 6pm	Bestwood Estate CC
Leen Valley CA	26 February, 26 March (every 4 th Tuesday) at 6pm	Leen Valley CC
Leen Valley TRA	20 February, 20 th March (every 3 rd Weds)	Leen Valley CC
Bestwood Change Maker Volunteer Meetings	Every third Thursday of the Month 12.30pm – 2.30pm.	Southglade Access Centre

Finance

Ward Councillor Budgets	
Total Amount allocated this period	£225
Budget Remaining unallocated (inc. of 2012-13 allocation)	£30,416

Area Capital Fund	
Total Amount allocated this period	£25,700
Decommited this period	03
Budget Remaining unallocated (inc. of 2012-13 allocation)	£24,962

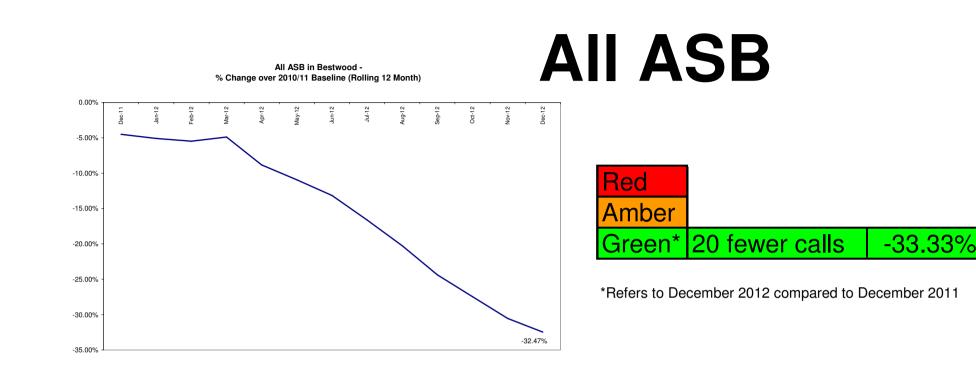
Others – Section 106, NCH Environme	entals
See separate agenda items for S.106 and NCH environmentals	



•In December 2012 (compared to December 2011) there was an increase in All Crime of 12.5% (9 crimes, see above right RAG rating).

•The above left graph compares All Crime in Bestwood over the previous 12 months to a long term 2010/11 baseline. On this measure All Crime in Bestwood is down by 25.5%.

•Year to date (compared to the corresponding period last year) All Crime is down by 22.44%.



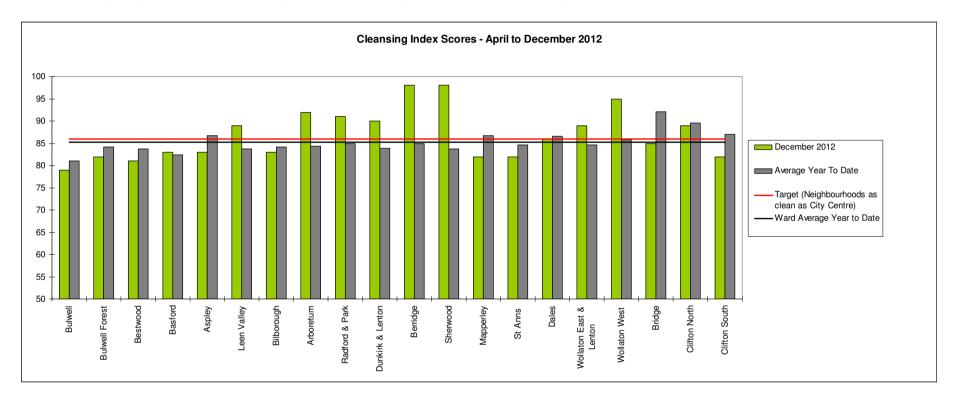
•In December 2012 (compared to December 2011) All ASB in Bestwood has reduced by 33.33% (20 calls, see above right RAG rating).

•The above left graph compares All ASB over the previous 12 months to a long term 2010/11 baseline. On this measure All ASB in the ward has reduced by 32.47%.

•Year to date (compared to the corresponding period last year) All ASB in Bestwood has reduced by 36.84%.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The "neighbourhood as clean as the city centre" benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an 'acceptable' standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade 'B' standard, this would equate to a cleanliness index of 67. 18

Cleanliness Index

Cleanliness Index Score



Performance compared to previous year

Performance compared to neighbourhoods target of 86

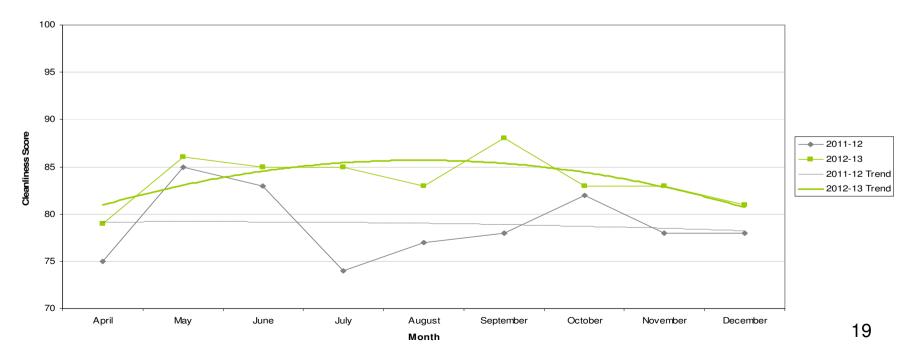


•All data refers to a comparison with the previous year's month

•It is proposed that performance over time graphs be used for each indicator

•Historic data for comparison is not available for dog fouling

Cleanliness Index



Graffiti Reports

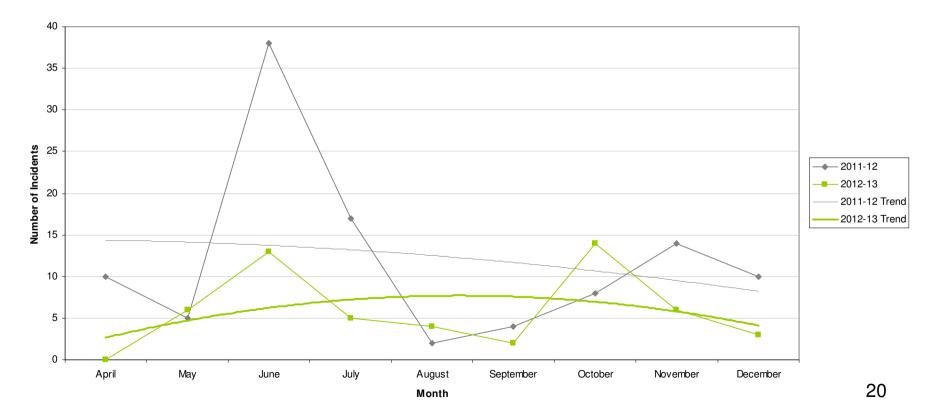
RED		
AMBER		
GREEN	3 incidents	Decrease of 7

•All data refers to a comparison with the previous year's month

•It is proposed that performance over time graphs be used for each indicator

•Historic data for comparison is not available for dog fouling

Incidents of Graffiti



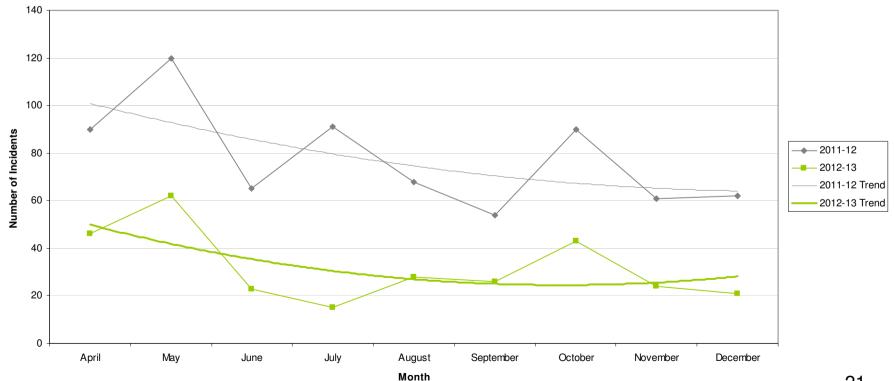
Fly Ti	pping	
RED		
AMBER	•	
GREEN	21 incidents	Decrease of 41

•All data refers to a comparison with the previous year's month

•It is proposed that performance over time graphs be used for each indicator

•Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping



Unemployment Rate

Area		Nov-12		Change	in last	Change in	last year
	Number	Rate	City Rank	Number	%	Number	%
Berridge	1,030	7.1	7	-11	-1.1	67	7
Dunkirk and Lenton	253	2.3	19	-7	-2.7	-20	-7.3
Radford and Park	754	4	17	-14	-1.8	-13	-1.7
Sherwood	544	5.1	13	2	0.4	-66	-10.8
Wollaton East and Lenton Abbey	143	1.4	20	4	2.9	5	3.6
Wollaton West	248	2.7	18	-6	-2.4	10	4.2
Aspley	1,174	10.4	1	34	3	-13	-1.1
Basford	728	6.5	10	21	3	36	5.2
Bestwood	1,009	8.9	3	22	2.2	19	1.9
Bilborough	750	7.2	6	5	0.7	-25	-3.2
Bulwell	1,061	9.7	2	44	4.3	34	3.3
Bulwell Forest	410	4.5	15	-19	-4.4	-45	-9.9
Leen Valley	335	4.8	14	-18	-5.1	-11	-3.2
Bridge	696	6.6	9	-11	-1.6	-24	-3.3
Clifton North	378	4.3	16	-9	-2.3	-23	-5.7
Clifton South	524	6	12	17	3.4	11	2.1
Dales	863	7.4	5	-1	-0.1	22	2.6
Mapperley	703	6.3	11	1	0.1	-3	-0.4
St Ann's	1,195	8.7	4	-39	-3.2	8	0.7

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council

NB: Wards are ranked from 1 (highest Rate of JSA claimants) to 20 (lowest Rate).

Housing

Bestwood Ward - Housing



Anti-social behaviour - Bestwood (Bestwood Ward)

Indicator	Current	2010/11	2011/12	2012/13		
	Target	Value	Value	Value	Status	Trend
% of ASB cases resolved - Bestwood	97.6%	95.74%	97.09%	99.05%	0	1
% of ASB cases resolved by first intervention - Bestwood	75%	-	-	77.6%	I	n/a

Empty properties - Bestwood Ward

Indicator	Current	2010/11	2011/12			
	Target	Value	Value	Value	Status	Trend
Average void re-let time for Bestwood Ward	26	22.71	25.27	30.07		-
Lettable voids Bestwood Ward	-	34	40	26	2	
Empty properties awaiting decommission in Bestwood Ward	-	0	3	1	2	-

Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		
	Value	Status	Value	Status	Value	Status	Trend
Estate star rating - Top Valley	2 Star		3 Star	0	3 Star	0	1
Estate star rating - Bestwood	2 Star		3 Star	0	3 Star	0	
Estate star rating - Bestwood Park	3 Star	0	3 Star	0	3 Star	0	-

Data prepared by Nottingham City Homes Performance Team

For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

Housing

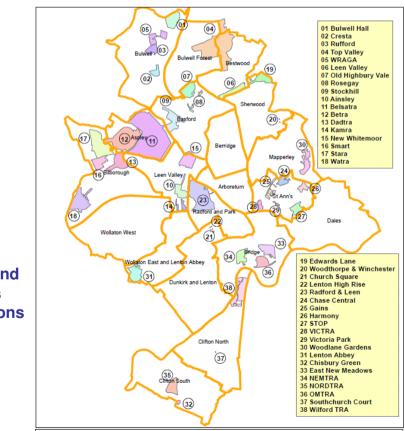
Rent collection - Bestwood

Indicator	Current	2010/11	2011/12		2012/13	
	Target	Value	Value	Value	Status	Trend
Rent charged that has been collected - Bestwood office area	100.2%	101.5%	101.7%	100.1%		

Key:

- Performance on or exceeding target
- Performance below target
- Data only performance indicator
- Performance has improved compared to two years ago
- Performance has deteriorated compared to two years ago
- Performance unchanged

Map of Tenants and Residents Associations by Ward



Data prepared by Nottingham City Homes Performance Team

For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

Community Protection

In November 2012 there was one court outcome in Bestwood ward. This was an injunction for ASB.

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

FPNs are not currently available at ward level.

Fire

Table: Fire Rate (per 1000 of population) by ward (previous 12 months)

Ward	All F	ire	Property		Secondary			Key: Highest
	Volume	Rate	Volume	Rate	Volume	Rate	Rank	Second Highe
Arboretum	14	1.21	5	0.43	9	0.77	13	Third Highes
Aspley	68	3.90	13	0.75	55	3.16	2	
Basford	62	3.84	12	0.74	50	3.10	3	
Berridge	44	2.23	19	0.96	25	1.27	10	
Bestwood	44	2.58	13	0.76	31	1.82	7	
Bilborough	46	2.75	13	0.78	33	1.97	6	
Bridge	37	3.63	6	0.59	31	3.04	4	
Bulwell	91	5.51	25	1.51	66	4.00	1	
Bulwell Forest	43	3.13	12	0.87	31	2.26	5	
Clifton North	15	1.15	4	0.31	11	0.84	16	
Clifton South	19	1.36	6	0.43	13	0.93	12	
Dales	19	1.18	10	0.62	9	0.56	15	
Dunkirk and Lenton	11	0.91	5	0.41	6	0.50	18	
Leen Valley	25	2.30	3	0.28	22	2.02	9	
Mapperley	16	1.06	8	0.53	8	0.53	17	
Radford and Park	30	1.48	11	0.54	19	0.94	11	
Sherwood	18	1.19	3	0.20	15	1.00	14	
St. Ann's	31	2.40	9	0.70	22	1.70	8	
Wollaton East and Lenton Abbey	8	0.69	1	0.09	7	0.61	19	
Wollaton West	5	0.34	0	0.00	5	0.34	20	
Average Rate (of 20 Wards)	2.1	2.14		0.57		1.57		

Bestwood ranks 7th highest out of the 20 wards for rate (per 1000 of population) of all intentional fire.

NB: Wards are ranked from 1 - 20 where 1 is the highest Rate and 20 is the lowest Rate.

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime Data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.